

FILE IN SW-02519A-06-0015

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52091

Date: 5/17/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Barbara

Kenyon

Account Name: Barbara Kenyon

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

I received the following letter dated 5-15-06:

Barbara Kenyon
[REDACTED]

Arizona Corporate Commission Consumer Services Section 1200 W Washington St Phoenix AZ 85007

Attention: Commissioners

RE: Docket No. SW-02519A-06-0015

As a customer of Gold Canyon Sewer Company, I hereby must enter my COMPLAINT and state that I am absolutely opposed to such a preposterous increase, from \$35 per month to over \$70 per month! In today's rising costs, those of us on limited and fixed incomes are struggling enough without a utility company going for an extreme and obscene 101% increase!

Gold Canyon Sewer previously stated that they would not seek an increase due to the upgrades and now, insult to injury, they are going for a doubling of our costs! I do believe that any given company should exercise conscience in respect to their customers and that a utility company should not be exempt from ethical behavior, simply because utilities are required for one's daily existence.

I feel it is incumbent upon the part of Arizona Corporate Commission to protect the customers of Gold Canyon Sewer from this atrocious increase that GCS is requesting.

I live on a very limited income and such an increase would be a hardship not only to me but to all peoples struggling with the rising costs and incomes staying relatively fixed. We need your help in denying this unconscionable request and sending a message to Gold Canyon Sewer that you will not condone same.

Thank you for your consideration and assistance.

RECEIVED
2006 MAY 18 P 1:03
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely yours,

Barbara Kenyon

cc. Gold Canyon Sewer Company
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5-17-06 I called the customer and left recorded message. I acknowledged her letter and expressed thanks for taking the time to express her opinion in this matter. I advised that her comments would be noted for the record in this rate case filing. I referred this OPINION to John LaPorta, Phx Cons to have this docketed. File closed.

End of Comments

Date Completed: 5/17/2006

Opinion No. 2006 - 52091

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52071

Date: 5/16/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: John & Joan

Davis

Account Name: John & Joan Davis

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received letter dated 5-13-06:

May 13, 204E

Consumer Services Section of the Arizona Corporation Commission 1200 W. Washington Street Phoenix AZ 85007

Re: Docket No. SW-02519A-06-0015 Dear Sir:

We wish to go on record opposing the proposed sewer rate increase by the Gold Canyon Sewer Company. We feel the increase is extremely unfair and inappropriate for the residents of Gold Canyon area, Most of us are on fixed income and to penalize us for the corrections necessary for the elimination of the unfavorable odor emanating from their plant is just not fair. They will more than make up the cost of their corrections by the increasing number of residences that exist now and in the future in Gold Canyon by keeping their rates where they are now.

Sincerely,

Joan E.Davis

Jim M. Davis

[REDACTED]

Gold Canyon, Az 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

5-16 I called the customer and spoke to Mrs. Davis. I acknowledged her letter expressed thanks for taking the time to express her opinion and that her comments would be noted for the record in this matter. E-mailed to John LaPorta, Phx Cons to have this Opinion docketed. File closed.

End of Comments

Date Completed: 5/16/2006

Opinion No. 2006 - 52071

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52096

Date: 5/17/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Ronald F

Danielson

Account Name: Ronald F. Danielson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Consumer against rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Consumer advised docket and rate case procedure.

End of Comments

Date Completed: 5/17/2006

Opinion No. 2006 - 52096

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52095

Date: 5/17/2006

Complaint Description: 08A* Rate Case Items - Opposed

First:

Last:

Complaint By: Royal

Sturman

Account Name: Royal Sturman

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Consumer against rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Consumer advised docket and rate case procedure.

End of Comments

Date Completed: 5/17/2006

Opinion No. 2006 - 52095

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 52097**Date:** 5/17/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Helen****Granata****Account Name:**

Helen Granata

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold canyon

CBR:**State:**

AZ Zip: 85218

is:**Utility Company:** Gold Canyon Sewer Company**Division:**

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Consumer against rate increase.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

Consumer advised docket and rate case procedure.

End of Comments

Date Completed: 5/17/2006**Opinion No.** 2006 - 52097